

Student Experience Committee

November 21, 2024



Senior Vice President For Student Affairs & Public Safety



- **Mid-Semester Updates**
- **Survey Insights**





SIGNAL YOUR INTEREST

An Election Barometer

Engage Confidently— At Your Own Pace

Election season causes us to experience a great deal of uncertainty. Connect with W&M resources, signal your interest, and engage at your pace.

- Understand what W&M resources & supports are available.
- Learn where to go for dialogue & communication.
- Discover opportunities to explore civic action.

Know that wherever your interest falls on the Election Barometer, campus resources will meet you where you are.



Hanging Back

I'm not really engaged, and I'd rather not talk about the election season.



I need to process my feelings around the election, but I'm not sure where to start. I'd like support managing self-care.

Processing

Learn & Dialogue

I want to know more about the election process or policy issues. I'd like to engage with others in conversation.



I'm excited to speak out, use my voice, and engage more. I'd like to speak thoughtfully with others who think differently than me.

Express My Voice

Civic Action

I want to be involved in the citizenry of the world and actively engaged in civic life. I'm a leader looking for connections and resources.



Scan to connect to resources available to meet you at your level of interest in election season.

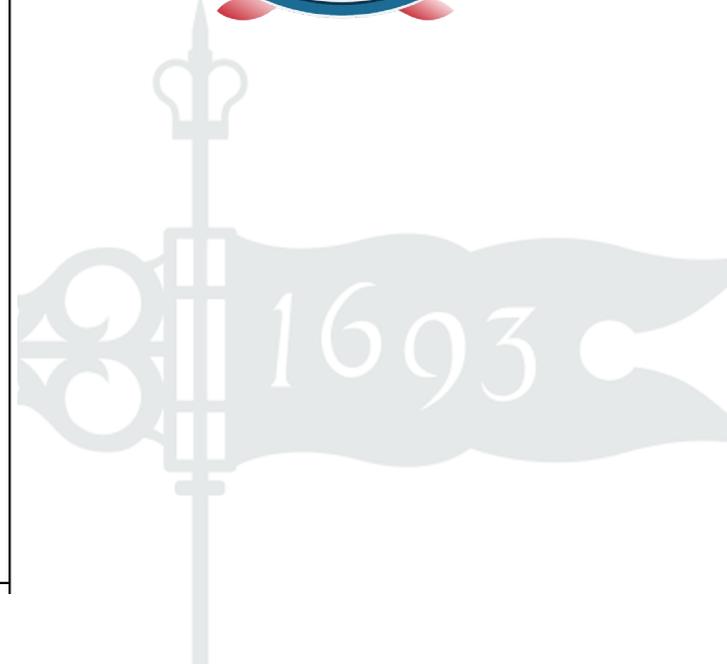


Personal Election Reflections

- What have you noticed about your feelings and behavior in relation to the election? What have you noticed in those around you? What has surprised you?
- How do you impact others' anxieties and experiences around the election? Is this the impact you want to have?
- What assumptions do you find yourself making about people with different politics? How does that play out in the way you treat them?
- How could you prepare yourself to listen with genuine curiosity to your family and friends?
- Now that the election has passed, what do you see as your responsibility to be connected to and work with people with whom you disagree?

Signal Your Interest: An Election Barometer

- It's okay to know where you are at with wanting or needing to process the election before engaging with others.
- Think about where you are:
 - Hanging Back
 - Processing & Self-Care
 - Learn & Dialogue
 - Express My Voice
 - Civic Action





W&M
Director of
Athletics Update



House v NCAA - Update

- Preliminary approval of settlement was granted in October
- Deadline for objections and claims is January 31, 2025
- Final approval hearing set for April 7, 2025
- Impacts already being felt across the country
- Some conference-level limits announced



Current Season
2024 - 2025

Summary

Comments

Sports

Staff

Questions

Net Promoter Score (NPS) [What is NPS?](#)

Overall Experience NPS Summary

How likely are you to recommend the <school> <sport> program to a recruited friend?

Net Promoter Score



Distribution



Score Over Time



Top



Bottom

Not enough data
Add more surveys to see this section.

Head Coach NPS Summary

How likely are you to recommend <coach> as a coach to a recruited friend?

Net Promoter Score



Distribution



Score Over Time



Top



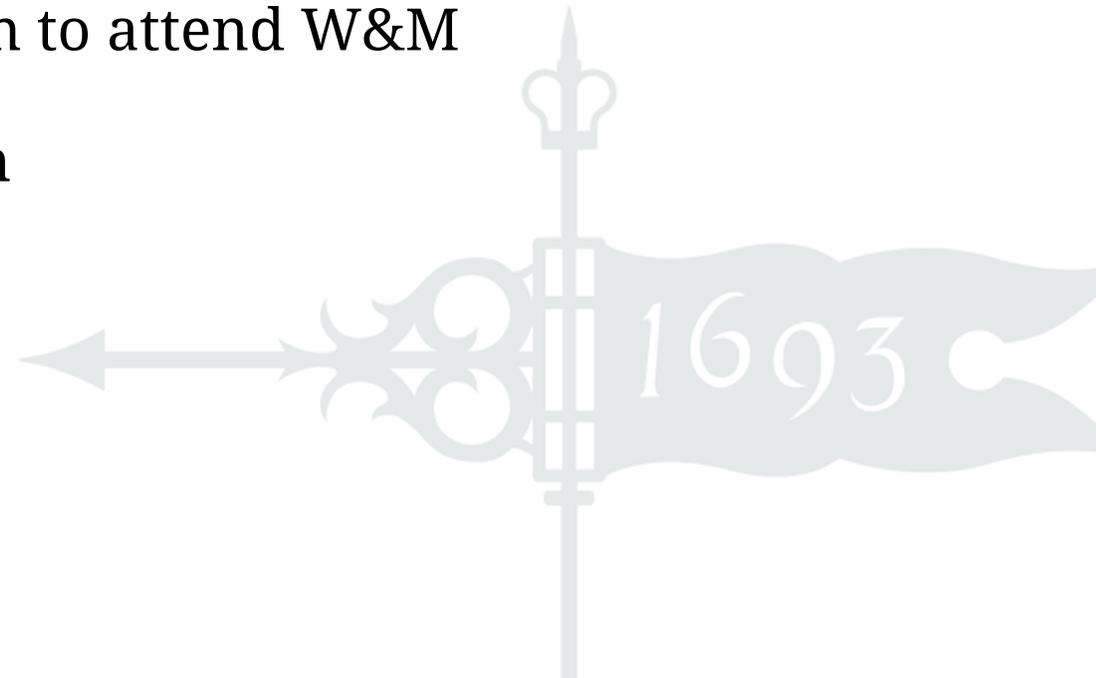
Bottom

Not enough data
Add more surveys to see this section.



Additional indicators to explore

- Graduation Rates
- Transfer/retention statistics
- Undergraduate to Graduate status
- Survey first year student-athletes on decision to attend W&M
- Young alumni giving and event participation



Questions



Committee on the Student Experience Discussion



Student Experience

1. How can W&M Athletics help the university achieve national preeminence?

2. How can W&M Athletics enhance the university's ability to attract and retain the best and the brightest in the nation?

3. How must W&M Athletics evolve to compete and win in this ever-changing environment?

4. How might we improve core elements of the student experience outside of the classroom?

5. How might we better understand current student sentiment to determine if their actual experience matches the experience we promise?

6. How might we address gaps in the current student experience to better live up to the experience we promise?